

Consumer Complaint Notice

Hand Benefits & Trust Company is chartered under the laws of the State of Texas, and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Hand Benefits & Trust Company should contact the Texas Department of Banking through one of the means indicated below:

In Person or Texas Department of Banking

US Mail: 2601 North Lamar Boulevard, Suite 300

Austin, Texas 78705-4294

Telephone: 1-877/276-5554 (toll free)

Fax Number: 1-512/475-1313

E-mail: <u>consumer.complaints@dob.texas.gov</u>

Web site: <u>www.dob.texas.gov</u>